



Headsets for IP Office Hard Phones

Avaya offers ergonomically designed communication headsets and amplifiers for the Avaya IP Office telephones. This full line of professional and contact center solutions sets the standard in sound quality and durability. Avaya headsets are designed for maximum, all-day comfort and are available in styles that suit nearly any wearer—and any usage pattern.

Whether you want the freedom to communicate hands-free while working at your desk, or the ability to roam while talking, you will find a solution that suits your individual needs.

Choosing a headset is as easy as 1, 2, 3.

1. Identify the IP Office telephone you are using.
2. Choose an amplifier based on compatibility and features.
3. Choose the style of headset that best suits your needs. (For instance, noise-canceling headsets are great in a busy office or when using VoIP telephones.)

Research shows that headsets help reduce neck, upper back and shoulder tension, and also help increase productivity*. So regardless of the headset you choose, you will notice a big difference!

* "Headsets increase knowledge worker productivity 22%." Plantronics, November 2003

2400 Series

4400 Series

4600 Series

5400 Series

5600 Series

6400 Series



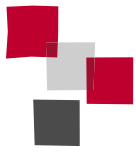
3 Easy Steps...

IP Telephony

Contact Centers

Unified Communication

Services



Avaya IP Office Headsets

1 Select your TELEPHONE

2 Select your HEADSET CONNECTION

IP TELEPHONES

HEADSET CONNECTION (adapters, amplifiers)

	Corded Headset Connection	Wireless Headset Systems	Bluetooth Headset Systems
2402, 4601, 4602, 4616D+, 5402, 5601, 5602, 5602SW, 6402, 6402D, 6408+, 6408D+, 6416D+, 6424D+	M12LUCM (#407 639 715) A	AWH-54 (#700 373 301) + HL10 Lifter or LKA10 (#408 271 385) B + HL10 Lifter (#408 346 146)	ABT-34 (#700 382 468) + HL10 Lifter (#408 346 146)
2420, 5420	HIC Cable (#408 122 950) or M12LUCM (#407 639 715) A	AWH-55 (#700 340 870) C E or LKA10 (#408 271 385) + MIP (#700 281 074) C E	ABT-35S (#700 382 435) C E
2410, 5410	HIC Cable (#408 122 950) or M12LUCM (#407 639 715) A	AWH-55 (#700 340 870) or LKA10 (#408 271 385) B	ABT-35S (#700 382 435)
4406, 4412, 4424, 4406D+, 4412D+, 4424D+, 4424LD+	HIC Cable (#408 122 950) or M12LUCM (#407 639 715) A	AWH-54 (#700 373 301) + HL10 Lifter or LKA10 (#408 271 385) B + HL10 Lifter (#408 346 146)	ABT-34 (#700 382 468) + HL10 Lifter (#408 346 146)
4606, 4612, 4624	HIP Cable (#700 212 442) or M12LUCM (#407 639 715) A	AWH-54 (#700 373 301) + HL10 Lifter or LKA10 (#408 271 385) B + HL10 Lifter (#408 346 146)	ABT-34 (#700 382 468) + HL10 Lifter (#408 346 146)
4610SW, 4620, 4620SW D , 4621SW, 5610, 5620	HIC Cable (#408 122 950) or M12LUCM (#407 639 715) A	AWH-55 (#700 340 870) or LKA10 (#408 271 385) + MIP (#700 281 074) C	ABT-35S (#700 382 435) C
6416D+M, 6424D+M	HIC Cable (#408 122 950) or M12LUCM (#407 639 715) A	AWH-55 (#700 340 870) or LKA10 (#408 271 385) B	ABT-35S (#700 382 435)

A M12LUCM adds receive/transmit volume and mute controls

B No remote dialing

C v1.8 and above telephone firmware required

D 4620SW manufactured: **after** Nov. 2004 use HIC cables **before** Nov. 2004 use HIP cables

E For 2420, v4.0 and above telephone firmware required

AVAYA HEADSET SUPPORT LINE 1-800-544-4779



HIP Direct Connect Cable

#700 212 442

- Allows basic direct headset connection



HIC Direct Connect Cable

#408 122 950

- Allows basic direct headset connection



HL10 Telephone Headset Lifter Accessory

#408 346 146

- Allows remote call answering on most Avaya telephones
- Upon recognizing call remote rings to alert user



MIP Direct Connect Adapter Cable

#700 281 074

- Allows phones access to Hookswitch Control and remote dialing through the LKA10 when running version 1.8 software.



M12LUCM Amplifier

#407 639 715

- Adjusts strong and weak calls to a comfortable level
- Reduces background noise heard by your caller

3 Select your IP OFFICE HEADSET STYLE

CONTINUED...

Corded Headset Solutions

Over-the-Head

SUPRAELITE

IP IP Headset Best Performers



New SupraElite Mon VT*

- #700 343 718
- New standard in all-day comfort and reliability
 - Click-stop microphone boom
 - Quick call feature
- * Clear voice tube adjusts for custom fit



New SupraElite Mon NC*

- #700 343 726
- New standard in all-day comfort and reliability
 - Click-stop microphone boom
 - Quick call feature
- * Noise-Canceling microphone



New SupraElite Bi VT*

- #700 343 734
- New standard in all-day comfort and reliability
 - Click-stop microphone boom
 - Quick call feature
- * Clear voice tube adjusts for custom fit



New SupraElite Bi NC*

- #700 343 742
- New standard in all-day comfort and reliability
 - Click-stop microphone boom
 - Quick call feature
- * Noise-Canceling microphone

Over-the-Head

ENCORE

IP IP Headset Best Performers



Encore Ultra II VT*

- #408 021 095
- Sound in both ears –treble/bass controls
 - Soft ear cushions –single lightweight cord
 - Comfort for—Over 2 hours
- * Clear voice tube adjusts for custom fit



Encore Ultra II NC*

- #407 547 074
- Sound in both ears –treble/bass controls
 - Soft ear cushions –single lightweight cord
 - Comfort for—Over 2 hours
- * Noise-Canceling microphone



Encore Ultra VT*

- #408 021 004
- Sound in 1 ear; soft ear cushion –treble/bass controls
 - Comfort for—Over 2 hours
- * Clear voice tube adjusts for custom fit



Encore Ultra NC*

- #408 020 980
- Sound in 1 ear; soft ear cushion –treble/bass controls
 - Comfort for—Over 2 hours
- * Noise-Canceling microphone

WIRELESS SOLUTIONS



New ABT-35S Bluetooth Headset System

700 382 435

- Electronic hookswitch control available, no lifter required for remote answer and end capabilities*
- Swivel boom for either ear wearing option
- 33 feet roaming distance from base
- "Smart" multi-point headset enables call through answer device of choice

* Available with some models. Please refer to AWH-55 compatibility in matrix.

New ABT-34 Bluetooth Headset System

700 382 435

- Electronic hookswitch control available with optional HL10 lifter



AWH-55 Wireless Headset

#700 340 870

- 8 hours of wireless, hands-free talk time
- Up to 300 feet roaming distance from office phone
- Digital 900MHz for secure conversations
- Built in electronic hookswitch control*

* Available with some models. Please refer to compatibility matrix.

AWH-54 Wireless Headset

#700 373 301

- Electronic hookswitch control available with optional HL10 lifter*

* Please refer to compatibility matrix.



LKA10 Complete Office Solution

#408 271 385

- Designed for DEFINITY® telephones
- Channel selection allows multiple units in a single environment
- Remote pick-up and dial-out capability, take/make a call, check AUDIX™
- HL10 Lifter combines with Avaya telephones for the wireless solution



a higher plane
of communication

3 *Select your* IP OFFICE HEADSET STYLE

Corded Headset Solutions

Over-the-Ear

TRISTAR



IP Headset Best Performers

TriStar Ultra VT*

#407 547 058

- Receiver rests gently on the ear
- Weighs less than half an ounce
- Comfort for—Over 2 hours

* Clear voice tube adjusts for custom fit



TriStar Ultra NC*

#408 020 758

- Receiver rests gently on the ear
- Weighs less than half an ounce
- Comfort for—Over 2 hours

* Noise-Canceling microphone

About Avaya

Avaya enables businesses to achieve superior results by designing, building and managing their communications networks. Over one million businesses worldwide, including more than 90 percent of the FORTUNE 500®, rely on Avaya solutions and services to enhance value, improve productivity and gain competitive advantage.

Focused on enterprises large to small, Avaya is a world leader in secure and reliable IP telephony systems, communications software applications and full life-cycle services. Driving the convergence of voice and data communications with business applications – and distinguished by comprehensive worldwide services – Avaya helps customers leverage existing and new networks to unlock value and enhance business performance.

reach
AVAYA
a higher plane
of communication

IP Telephony

Contact Centers

Unified Communication

Services

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Printed in the U.S.A.
10/05 • EF-MIS2467

